



BUSINESS
MASTER SERVICE AGREEMENT

Customer: _____ Contact: _____
Billing Address: _____
Telephone: _____ E-Mail: _____
Effective Date: _____ EIN (Tax ID): _____ Tax Exempt: yes no

This Master Service Agreement ("Agreement"), effective as of the Effective Date above, sets forth the terms and conditions under which MEI Telecom Services. ("MEI" or "Barry County Telephone Company" or "BCTC" or "Company") will provide to the above-referenced customer ("Customer") communications and other services, as well as equipment (collectively "Services").

In the event of any conflict or inconsistency among these documents, precedence will be as follows: (1) this MSA (including any Amendments thereto) (2) the Terms and Conditions, (3) Service Orders/Service Level Agreements and (4) the Company's Service descriptions.

Company may update the Terms and Conditions from time to time at Company's sole discretion upon posting to the above referenced Website. By signing this Agreement, Customer gives Company consent to use and disclose Customer Proprietary Information ("CPNI").

Services are provided subject to availability of facilities and may not be transferred. Minimum service terms are required for most Services. Discount on installation or construction fees reflected in a Service Order will not apply if such Service Orders are terminated early.

THE AGGREGATE LIABILITY OF COMPANY FOR ANY AND ALL LOSSES, DAMAGES AND CAUSES ARISING OUT OF THE COMPANY'S PROVISION OF OR CUSTOMER'S USE OF SERVICES, INCLUDING, BUT NOT LIMITED TO, THE PERFORMANCE OF SERVICE (INCLUDING PROVISION OF EQUIPMENT), AND NOT OTHERWISE LIMITED HEREUNDER, WHETHER IN CONTRACT, TORT, OR OTHERWISE, SHALL NOT EXCEED DIRECT DAMAGES EQUAL TO THE SUM TOTAL OF PAYMENTS MADE BY CUSTOMER TO COMPANY DURING THE THREE (3) MONTHS IMMEDIATELY PRECEDING THE EVENT FOR THE SERVICE OR EQUIPMENT FOR WHICH DAMAGES ARE CLAIMED.

This MSA and any Service Orders issued by Customer and accepted by Company may be signed electronically and may be executed in counterparts. BY SIGNING BELOW, CUSTOMER AGREES TO THE TERMS AND CONDITIONS OF THIS AGREEMENT.

Customer: _____ MEI Telecom
Sign: _____
Name: _____
Date: _____